

Sponsor Visit Guidelines

One Child Matters welcomes and encourages sponsor visits to children while visiting in-country projects. Personal visits can be beneficial in establishing a personal bond with sponsor and child, as well as creating greater awareness of personal attributes and differences in a cross-cultural setting. Because we value this special event and those involved, One Child Matters reserves the right to set reasonable rules and guidelines for such visits.

- One Child Matters staff will make all arrangements for visits with children. A staff member should always be present during sponsor/visitor interactions with children.
- One Child Matters and its staff will make every effort to organize a visit between sponsor and child within reason. When this visit includes additional unplanned costs and logistical support from field personnel, the sponsor/visitor will be responsible for covering these associated costs.
- The sponsor/visitor should make every effort to understand and observe local cultural norms and customs when interacting with a child.
- A sponsor/visitor is prohibited from spending the night with a child (or children) in a project facility, the child's home, or any other location. Accommodation with a child's family or at the project should never be requested by a sponsor/visitor.
- Sponsor/visitor and child interaction in a hotel should be confined to public spaces in the presence of a staff member.
- A sponsor/visitor is prohibited from giving personal contact information to a child or requesting personal contact information from the child. One Child Matters is not responsible and will not mediate for any communication or contact after the sponsor's site visit.
- Any gifts for the child or their family should be cleared with a staff member and be in accordance with One Child Matters policy. Direct transfers of cash to the child, family, or project are not allowed.